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**SKILLSTORM ASSOCIATE VICE PRESIDENT AMONG KEYNOTE SPEAKERS AT  
UPCOMING HDI CAREER EVENT**

**Charlotte, North Carolina (April 8, 2010)** – SkillStorm today announced that Bill Pepler, Associate Vice President of SkillStorm, will be a keynote speaker for one of the largest HDI events of the year featuring multiple regional North Carolina HDI chapters including Charlotte, Greenville and Columbia chapters. The event will take place on May 13, 2010 at the Ayrslay Grand Cinemas in Charlotte, North Carolina. HDI is the world's largest membership, training and certification association for technical support professionals. Topics for this event include Service Desks, Motivation, Interviewing, Information Technology Infrastructure Library (ITIL) Change Management and Community, among others.

"I'm excited to participate in this event because it will be extremely beneficial to job seekers," said Bill Pepler, Associate Vice President of SkillStorm. "With more and more jobs becoming available, preparing for job interviews is crucial, especially with the high number of job candidates in this market."

Pepler's presentation will focus on interview preparedness and will offer tips and tricks on how to ace an interview. The presentation will cover typical interview questions, tips for researching possible employers, suggested interview wardrobe and interview follow-up tips. This HDI event is open to the public and is offered free of charge. Lunch will also be provided at no cost. For additional details or to register for this event, please visit [www.hdicharlotte.org](http://www.hdicharlotte.org).

**About SkillStorm**

SkillStorm provides diversified technical services to various organizations nationwide. The company specializes in Information Technology, Engineering and Project Management consulting, outsourcing and staff augmentation solutions. SkillStorm has an impressive client list, which includes many elite Fortune 500 companies. SkillStorm has 14 offices throughout the United States, with corporate headquarters located in San Diego, California.

For more information on SkillStorm, please visit us on the Web at [www.SkillStorm.com](http://www.SkillStorm.com) or visit our blog at [www.SkillStorm.com/blog](http://www.SkillStorm.com/blog).

**About HDI**

Founded in 1989, HDI is the world's largest membership, training, and certification association for technical support professionals. HDI curriculum addresses the needs of technical support professionals throughout their careers and the various maturity levels of their support operations. Also known as the Help Desk Institute, the company was rebranded in 2005 to HDI as a means to acknowledge the expanding role of the support center and the maturing service management industry. HDI is vendor-neutral in its efforts to facilitate open, independent networking and information sharing within the association's global network.

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